

Legal note

**LEGAL TEXT**

In accordance with the provisions of Organic Law 15/1999 on the Protection of Personal Data (LOPD) and Royal Decree 1720/2007 (RDLOPD) of the Development Regulation of the LOPD, we inform you that the personal data provided through The forms, as well as your email address, have been included in a file owned by:

**ONSERVICE DENTAL IMPLANT SYSTEM SL**, is the owner of the Web portal [www.onservice.dental](http://www.onservice.dental), which acts exclusively as operator, and manager of the contents of the Web portals, domiciled at:

AVDA. ANTONIO GAUDÍ, 15 LOCAL 2 -08840 VILADECANS (BARCELONA)

NIF: B-02634871

Tel: 936473117

Registered in the Mercantile Registry of Barcelona, Volume 47576, Folio 18, Page B556049, Inscription 1 , is in charge of the operation, management and operation of the aforementioned Web portal.

If you want to contact us, you can do so by postal mail to the address mentioned in the previous paragraph, or by email to:

[onservice@onservice.dental](mailto:onservice@onservice.dental)

It is reported that the data can be used to send commercial communications, by any means, related to other services of our company that may be of interest to you. Although you can at any time oppose this type of shipments, by sending an email to the address

[onservice@onservice.dental](mailto:onservice@onservice.dental)

Indicating in the subject "SUBMISSION FROM THE CONTACT LIST".

Likewise, you may exercise the rights of access, rectification, cancellation and, if applicable, opposition (ARCO Rights), under the terms established by Organic Law 15/1999 (LOPD), by submitting or sending a written request, addressed to

AVDA. ANTONIO GAUDÍ, 15 LOCAL 2 -08840 VILADECANS (BARCELONA)

NIF: B-02634871

or via email to

onservice@onservice.dental

and accompanied by a photocopy of your ID or equivalent supporting document and indicating in the subject "DATA PROTECTION".

### **LEGAL NOTICE (LSSI)**

In accordance with article 10 of Law 34/2002, of July 11, on "Services of the Information Society and Electronic Commerce (LSSI)", we inform you of the following information:

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onservice@onservice.dental

### **USER CONCEPT**

The use of the Web portal attributes the condition of User, and implies the total and unreserved acceptance of each and every one of the provisions included in this Legal Notice, in the version published for ONSERVICE DENTAL IMPLANT SYSTEM SL at the same time that the User accesses the Web. Consequently, the User must carefully read this Legal Notice on each of the occasions in which he intends to use the Web, since it may be modified.

## **INFORMATION ON LINKS "LINKS"**

ONSERVICE DENTAL IMPLANT SYSTEM SL is not responsible for the websites that are not its own or those of third parties, which can be accessed through links or any content made available by third parties.

Any use of a link or access to a non-proprietary website is made at the sole risk and will of the user and ONSERVICE DENTAL IMPLANT SYSTEM SL does not recommend or guarantee any information obtained through a link outside the [www.onservice.dental](http://www.onservice.dental) website, nor is it responsible for any loss, claim or damage derived from the use or misuse of a link, or the information obtained through it, including other links or websites, from the interruption in service or access, or from the use or misuse of a link, both when connecting to the Web portal [www.onservice.dental](http://www.onservice.dental), and when accessing information from other websites from the same Web portal.

## **WAIVER AND LIMITATION OF LIABILITY**

The information and services included or available through the Web pages may include inaccuracies or typographical errors. Changes are periodically incorporated to the information contained. ONSERVICE DENTAL IMPLANT SYSTEM SL, can introduce improvements and / or changes in the services or contents at any time.

It is also noted that the contents of this website are for informational purposes regarding the offer of services and rates. As provided in this legal notice and the rest of the legal texts of this website.

## **INFORMATION ON THE EXEMPTION OF ALL LIABILITY DERIVED FROM A TECHNICAL AND CONTENT FAILURE**

ONSERVICE DENTAL IMPLANT SYSTEM SL, declines any responsibility in the event of interruptions or a malfunction of the services or contents offered on the Internet, whatever their cause.

Likewise, ONSERVICE DENTAL IMPLANT SYSTEM SL, is not responsible for network drops, business losses as a result of these drops, temporary suspension of electricity or any other type.

ON SERVICE DENTAL does not declare or guarantee that the services or contents will not be interrupted or that they are free of errors, that the defects are corrected, or that the service or the server that makes it available are free of viruses or other harmful components, without prejudice to ONSERVICE DENTAL IMPLANT SYSTEM SL, makes its best efforts to avoid this type of incident. In the event that the User makes certain decisions or takes actions based on the information included in any of the "websites", it is recommended to check the information received with other sources.

## **INFORMATION REGARDING INTELLECTUAL AND INDUSTRIAL PROPERTY**

The structure, design and presentation of the elements (graphics, images, logotype files, color combinations and any element susceptible to protection) are protected by intellectual property rights, owned by ONSERVICE DENTAL IMPLANT SYSTEM SL ,.

The reproduction, transformation, distribution, public communication, making available to the public and, in general, any other form of exploitation, partial or total, of the elements referred to in the previous section are prohibited. These acts of exploitation may only be carried out by virtue of the express authorization of ONSERVICE DENTAL IMPLANT SYSTEM SL, and that, in any case, they will have to make explicit reference to the ownership of the aforementioned intellectual property rights of ONSERVICE DENTAL IMPLANT SYSTEM SL

It is only authorized for the private use of the documentary material prepared for ONSERVICE DENTAL IMPLANT SYSTEM SL. In no case, may it delete, alter, evade or manipulate any protection device or security systems that may be installed.

Unless expressly authorized by ONSERVICE DENTAL IMPLANT SYSTEM SL, the link to "final pages", the "frame" and any other similar manipulation are not allowed. The links must always be on the main page or "home page" [www.onservice.dental](http://www.onservice.dental).

The distinctive signs (trademarks, trade names) of ONSERVICE DENTAL IMPLANT SYSTEM SL, are protected by industrial property rights, the use or manipulation of any of these being prohibited, except expressly authorized in writing by ONSERVICE DENTAL IMPLANT SYSTEM SL

#### **DO NOT SHARE YOUR PERSONAL INFORMATION**

ONSERVICE DENTALIMPLANT SYSTEM SL, will never send you an email or call you by phone to ask you to reveal or verify the password of your account in ONSERVICE DENTAL IMPLANT SYSTEM SL, nor your bank account or credit card numbers, nor any other type of information personal. In the event that someone contacts you or receives an unsolicited email requesting any of the above information, do not respond and immediately notify COMPANY NAME so that they can proceed to investigate the incident.

#### **IDENTIFY FAKE EMAILS ('spoofing' or 'phishing' attempts)**

Ignore any email that you receive in which you are asked for personal information or that redirects you to another web page that is not owned by ONSERVICE DENTAL IMPLANT SYSTEM SL, its group companies, or in which you are asked to pay outside of the means of payment of ONSERVICE DENTAL IMPLANT SYSTEM SL, since it could be an attempt to impersonate personality ('spoofing' or 'phishing'), and should be considered fraudulent.

ONSERVICE DENTALIMPLANT SYSTEM SL, uses the domain "www.onservice.dental" for its emails. If you receive an email with a different format, for example: llaberia.security@hotmail.com , you can be sure that it is a fake email.

Some phishing emails contain links to websites that use the word "ON SERVICE DENTAL" in their URL.

If you still click on a phishing email and are redirected to a page that resembles "Your Account" or to anyone asking you to verify or modify your personal information, ignore it and consider it fraudulent.

### **REPORT PHISHING ATTEMPTS**

Send an email to the address

onservice@onservice.dental

And attach the email you consider fake. By attaching such fraudulent email to us, you are helping us locate its origin.

If you can't attach the fake email, please forward it to

onservice@onservice.dental

And include as much information as possible about it.

### **Privacy Policy (LOPD)**

ONSERVICE DENTAL IMPLANT SYSTEM SL, is especially aware of the protection of user data, of the services accessed through the Web portal. Through this Privacy Policy [from now on, the Policy] informs the Users of www.onservice.dental, of the treatment and uses to which the personal data collected on the Web are submitted, in order to to decide, freely and voluntarily, if they wish to provide the requested information.

ONSERVICE DENTAL IMPLANT SYSTEM SL, considers it essential to guarantee the protection of personal data, therefore, in order to protect the intimacy and privacy of all interested parties (data holders), we highlight this Privacy Policy, committing ourselves to guarantee the stipulated legal requirements in the legislation and regulations that are applicable in the matter of Protection of Personal Data.

Thus, in compliance with Organic Law 15/1999, on the Protection of Personal Data, by means of this document, ONSERVICE DENTAL IMPLANT SYSTEM SL

reports:

### **Ownership of the Files**

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is the owner of different files that it has registered in the General Data Protection Registry dependent on the Spanish Agency for Data Protection and that can be consulted on the Web <http://www.agpd.es>

Specifically, the data collected through this website is incorporated into the file [WEB USERS / NEWSLETTER], to which this Privacy Policy will be applicable.

### **Collection and Treatment**

The file [USUARIOS WEB / NEWSLETTER], has as main characteristic:

Purpose

The purpose of collecting and incorporating the data into the aforementioned files consists of:

For the [WEB USERS / NEWSLETTER] File, offer the information requested by those interested in the form or questionnaire on the website [www.onservice.dental](http://www.onservice.dental).

Solve the questions asked.

Send them information about our product or service offers on the portal owned by ONSERVICE DENTAL IMPLANT SYSTEM SL

## **Responsible for the Treatment**

In the event that there are third parties who access this file and with whom there is an obligation to sign the contract that it prescribes (article 12 of the LOPD). This contract will be signed on the terms set forth in the aforementioned article, which will contractually regulate the use and confidentiality of personal data, in accordance with the provisions of current legislation.

## **Consent**

By completing the various forms contained in the aforementioned website, the interested party gives their consent for the personal data supplied to be incorporated into the aforementioned file, being the object of treatment by the same in accordance with this Privacy Policy. In the same way, it gives consent for ONSERVICE DENTAL IMPLANT SYSTEM SL to send periodic information and inform about our offers and services.

Although at any time you can object to this type of shipment, by sending an email to the address

[onservice@onservice.dental](mailto:onservice@onservice.dental)

Indicating in the subject "WITHDRAWAL FROM THE DISTRIBUTION LIST".

## **Security measures**

ONSERVICE DENTAL IMPLANT SYSTEM SL has adopted the legally required security levels for the protection of personal data, and has installed all the means and technical measures at its disposal to prevent their loss, misuse, alteration, unauthorized access and theft.

## **Rights of access, rectification, cancellation and opposition**

The interested holders of the data contained in the file [WEB USERS / NEWSLETTER], as well as the holders of data contained in any of the files owned by ONSERVICE DENTAL IMPLANT SYSTEM SL may contact the entity, as responsible for the files, with the In order to exercise your rights of access, rectification, cancellation, and if necessary opposition (ARCO Rights) regarding the data incorporated in the treatment. These rights are of a "highly personal" nature, for which reason they may only be exercised by the interested party, or his legal representative, after proof of his identity, or if applicable, of the adequacy of the representation.

The right of access, to be exercised on an annual basis, except for a credited legitimate interest. When exercising the right of access, the interested party may choose the following file consultation systems:

- Send an email to:

onservice@onservice.dental

- Written communication addressed to:

ONSERVICE DENTAL IMPLANT SYSTEM SL

AVDA. ANTONIO GAUDÍ, 15 LOCAL 2 -08840 VILADECANS (BARCELONA).

ONSERVICE DENTAL IMPLANT SYSTEM SL, will proceed to notify its decision within one month. If it were in the affirmative, the interested party will be able to access the aforementioned information within 10 days of its notification.

The right of rectification and cancellation may be exercised, in accordance with the following provisions, provided that the interested party considers that the data collected in our files is inaccurate, incomplete, inadequate or excessive. In this case, you can exercise them through any of the means previously provided.

ONSERVICE DENTAL IMPLANT SYSTEM SL will proceed to the rectification or cancellation within 10 days following receipt of the request.

### **Change of Regulations**

ONSERVICE DENTAL IMPLANT SYSTEM SL reserves the right to modify this policy in order to adapt it to legislative or jurisprudential developments, as well as those that may arise from existing "standard codes" on the matter. Such changes will be communicated as far in advance as necessary on our website, without prejudice to claiming the necessary consent of those affected when this is not considered granted in accordance with the terms of this policy.

Any doubts, questions or comments that you may have with reference to these regulations, do not hesitate to consult them by directing your communication on this subject at:

onservice@onservice.dental.

### **Cookies policy**

A Cookie "is a small file that is stored on the user's computer and allows us to recognize it. The set of" cookies "helps us to improve the quality of our website, allowing us to control which pages our users find useful and which ones do not.

Cookies are essential for the functioning of the internet, providing innumerable advantages in the provision of interactive services, facilitating the navigation and usability of our website. Keep in mind that cookies cannot damage your computer and that, instead, the fact that they are activated helps us to identify and resolve errors.

The information we provide below will help you understand the different types of cookies:

Session cookies: these are temporary cookies that remain in the cookie file of your browser until you leave the website, so none is recorded on the user's drive. The information obtained through these cookies is used to analyze web traffic patterns. Ultimately, this allows us to provide a better experience by improving the content and making it easier to use.

Permanent cookies: they are stored on the hard drive and our website reads them every time you make a new visit. A permanent cookie has a specific expiration date. The cookie will stop working after this date. We generally use them to facilitate purchase and registration services.

Multipurpose cookies: A cookie can be used for several purposes, for which it can only be exempt from the consent requirement if each and every one of the purposes for which it is used is individually exempt from the consent requirement.

The user has the option to prevent the generation of "cookies", by selecting the corresponding option in their "browser" software. However, ON SERVICE DENTAL, is not responsible for the deactivation of the same prevents the proper functioning of the website.

Examples of cookie settings in different browsers:

Google Chrome	<a href="http://support.google.com/chrome/bin/answer.py?hl=es&amp;answer=95647">http://support.google.com/chrome/bin/answer.py?hl=es&amp;answer=95647</a>
Windows explorer	<a href="http://windows.microsoft.com/es-es/windows7/how-to-manage-cookies-in-internet-explorer-9">http://windows.microsoft.com/es-es/windows7/how-to-manage-cookies-in-internet-explorer-9</a>
Firefox	<a href="http://support.mozilla.org/es/kb/habilita-y-deshabilita-cookies-que-los-sitios-we">http://support.mozilla.org/es/kb/habilita-y-deshabilita-cookies-que-los-sitios-we</a>
Apple safari	<a href="http://support.apple.com/kb/ph5042">http://support.apple.com/kb/ph5042</a>

Once all the information provided has been read, we notify the user that, if they continue browsing our website, without having taken the appropriate customization measures for their browsers, to prevent the installation of the cookies used by it, in the terms included in article 22.2 of Law 34/2002 on Services of the Information Society and Electronic Commerce, according to the wording of the same given by RD 13/2012 of March 30, which transposes directives on domestic markets of electricity and gas and in the matter of electronic communications will be giving its consent for the use of the referred mechanisms.